



## ACCESSIBILITY STATEMENT

*Last Updated: January 2026*

Bee Watson trading as Version Coaching is committed to ensuring that our website and services are accessible to as many people as possible. This statement outlines our approach to accessibility and the steps we are taking to improve access for all users.

### 1. Our Commitment to Accessibility

We are committed to making our website and digital services accessible and usable for everyone, including people with disabilities. We aim to comply with relevant accessibility standards and continuously work to improve the user experience for all.

### 2. Current Accessibility Features

Our website (hosted on Wix) includes:

- Clear, readable fonts and text sizing
- Colour contrast designed for readability
- Navigation designed to be simple and intuitive
- Text alternatives for images where possible

### 3. Known Limitations

We recognise that some aspects of our services may present accessibility challenges:

#### 3.1 Website Accessibility

Our website is built on Wix, which has inherent limitations in terms of full accessibility compliance. While we strive to make the site as accessible as possible, some features may not be fully compatible with all assistive technologies.

#### 3.2 Visual Nature of Services

Our training programmes are delivered via the Trainerize app, which includes video demonstrations, images, and visual workout tracking. These features may not be suitable for individuals who are blind or have significant visual impairments.

### **3.3 Physical Requirements**

Our strength and mobility programmes are designed for individuals who can safely partake in physical exercise independently. They may not be suitable for individuals with significant physical disabilities or serious health conditions. However, we are happy to discuss adaptations where possible and work within the recommendations of medical professionals or physiotherapists.

## **4. Alternative Formats and Reasonable Adjustments**

We are committed to making reasonable adjustments where possible. If you require information or resources in an alternative format, please contact us and we will do our best to accommodate your needs. This may include:

- Providing written materials in larger print or different formats
- Discussing adaptations to programmes with your medical professional's guidance
- Exploring alternative delivery methods for content where feasible

Please note that some accommodations may not be possible due to the nature of our services, but we are always willing to explore options and provide support where we can.

## **5. Third-Party Platforms**

Our services rely on third-party platforms (such as Trainerize, Wix, Zoom, Google Meet, and others) that have their own accessibility features and limitations. We encourage you to review the accessibility statements of these platforms if you have specific accessibility requirements. We are not responsible for the accessibility of third-party platforms, but we will work with you to find suitable alternatives where possible.

## **6. Feedback and Complaints**

We welcome feedback on the accessibility of our website and services. If you encounter any accessibility barriers or have suggestions for improvement, please let us know.

### **6.1 How to Contact Us**

**Email:** [hello@versioncoaching.com](mailto:hello@versioncoaching.com)

We aim to respond to accessibility enquiries within 5 working days.

### **6.2 Complaints Procedure**

If you are not satisfied with our response to an accessibility issue, you can use our formal Complaints Procedure (available on our website or by request). We take accessibility concerns seriously and will work to resolve them promptly.

## **7. Ongoing Improvement**

We are committed to continually improving the accessibility of our services. We will:

- Regularly review our website and digital materials for accessibility

- Seek feedback from users with disabilities
- Update this statement as we make improvements
- Explore new ways to make our services more inclusive

## **8. Enforcement and Regulatory Information**

This accessibility statement was prepared in accordance with the UK Equality Act 2010. The Equality and Human Rights Commission (EHRC) is responsible for enforcing accessibility regulations in the UK.

If you believe we have failed to meet our legal obligations regarding accessibility, you may contact:

### **Equality and Human Rights Commission**

Website: [www.equalityhumanrights.com](http://www.equalityhumanrights.com)

Phone: 0808 800 0082

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*We are committed to making our services as inclusive as possible. If you have any questions or concerns about accessibility, please do not hesitate to contact us.*